

Welcome to Terrapin Physical Therapy

Your rehabilitation is our top priority and therefore we will work with you to get you better quickly utilizing a one on one, hands on approach.

On your first visit, your condition will be evaluated by a physical therapist and a personalized treatment plan will be developed specifically for you. You will be seen by a physical therapist each visit, who will determine with you when changes need to be made to your treatment plan. While using this plan created by the physical therapist, you may be working with an aide, who is trained to help carry out your treatment plan.

In order for us to provide efficient and consistent care for all of our patients, we discourage cancelling appointments if at all possible. If you cannot keep an appointment, please notify us 24 hours in advance so we may give up your time to another patient. Failing to attend your scheduled appointment or call to cancel with sufficient notice will result in a **\$30.00 charge to be paid prior to the next treatment.**

Your insurance will be billed as a courtesy; all deductible, co-insurance and co-payment will be your responsibility. **Co-payment, co-insurance and deductible is due at the time of service.** Once your insurance has paid their portion, you are responsible for any outstanding balance as they determine; all balance will be due 30 days from invoice, to avoid incurring additional fees at a rate of 1.5% per month of balance. Thank you for choosing Terrapin Physical Therapy, and for your cooperation and commitment to your rehabilitation.

patient acknowledgment

date