

Attendance Agreement 2017

Your Physical therapy appointments are exclusively reserved for you, and are typically 60 minutes in duration.

Not arriving for a scheduled appointment time, or providing insufficient notice when cancelling an appointment places a hardship on your recovery and other patients in need of our services, as well as Terrapin Physical Therapy's ability to compensate our team.

We respectfully require patients to provide at least 24 business hour notice when canceling or changing an appointment to another day.

Without exception and regardless of the circumstances any No Show, arrival time which does not allow for sufficient treatment time or appointment cancelled under 24 business hours from the time of your scheduled appointment will be charged a \$50.00 fee.

Private insurance will not cover missed appointment fees, and therefore will not be billed. Private insurance companies do allow for this to be billed directly to the patient; you will be responsible for payment in full prior to or at the time of your next scheduled appointment. Check, Credit/Debit card and Money order are accepted; cash not accepted.

You may call our office Monday through Friday 8-6 to cancel or change an appointment. **(831-884-5864)**

If you have more than 3 missed appointments, understand that this severely interrupts our ability to meet your health care needs as well as our office scheduling and may result in your being discharged from care at our office.

Patient Signature: _____ Date: _____

